

Payment Policies for Healthcare Services

Provided to Injured Workers and Crime Victims

Update: NPIs for NCMs

Effective January 1, 2022

We've updated Chapter 20: Nurse Case Management. The following is added to the main nurse case management payment policy:



Payment policy: Nurse case management (NCM)

Who must perform these services to qualify for payment

Effective January 1, 2022, NCMs are required to submit a National Provider Identifier (NPI) through the ProviderOne portal. NPIs are unique, 10-digit numbers used for identifying specific providers. NPIs are used by medical providers nationwide.

If you do not have an NPI number, go to the [National Provider Identifier Standard](#) section of the Centers for Medicare and Medicaid Services (CMS) website. Registering for an NPI number is free and does not require an SSN.

Assistance with submitting the NPI is available [on L&I's ProviderOne website](#).